

Asked Questions about Wuxi TSE Import and Export Online Consulting

1. Q: How long can I receive your quotation?

A: For the application area of stone, once the size and size usage are determined, a quotation can be provided. For customized products, the following details need to be negotiated, after that, quotations can be provided within 3 hours.

1) Dimensions 2) Material 3) Thickness 4) Shipping 5) Usage 6) Quantity

2. Q: Can you design for us? A: Yes, we accept OEM and ODM.

3, Q: Can I get samples before the formal order?

A: Yes, we are glad to offer you the existing free samples for quality inspection. But if you need the exact same sample as your official order, sample cost will be required.

4. Q: What certificate do you have?

Answer: FSSC2200, ISO. We work with clients to obtain any certificate the client wants.

5. Q: What is your shipping method?

A: For free sample shipping, we recommend DHL, FedEx. Shipping costs are borne by the customer. For large quantities, we recommend sea freight. Shipping costs depend on Incoterms.

6. Q: What are the payment terms?

A: 30% T/T deposit, 70% balance before delivery. And LC is also accepted.